

# ARCAM AVR750, 450, 380 — FAQ

## **My AVR turns on then goes straight into standby - why is this?**

Depending on the setting in Setup > General Setup > Power On, the AVR can either turn on, go into standby or remember the standby state it was in when power cycled, the last two are (e.g.) to prevent the unit turning on after a powercut. So, if the AVR was in standby and you then cycle the power using the front panel switch, it will go into standby until you bring it out of standby with a front panel key or remote.

## **I can't select SAT or VCR inputs in Zone2 - why is this?**

Zone2 requires the analogue connections to be made for an input. As SAT and VCR do not have an analogue audio input they cannot be selected in Zone2.

## **My AVR just put itself into standby while sat idling - why is this?**

To comply with the latest energy consumption regulations, the AVR must go into standby after a period of non-use (8 hours).

## **I can't get RS232 control or IP control to work - what is the most likely cause of this?**

By default, control is turned off in the AVR. To enable *either* RS232 or IP, enable control in Setup > General Setup > Control.

## **I was using the remote to page up/down through a list and the unit changed to TUNER/AUX inputs, why is this?**

To access the red/green page up/down functions, the remote should be in AMP mode and the AMP key pressed and held before pressing the red/green buttons for page up/down. If the amp key is not pressed and held while pressing the red/green button the remote will send an input command and the AVR will change input to TUNER or AUX.

## **I only have stereo speakers connected and I'm trying to use the autosetup, but it won't work - why?**

Auto calibration is only possible for setups that have surround speakers. Other speaker setups such as 2.0 & 2.1 systems must be manually configured.

## **Sometimes my remote doesn't control my AVR, what's happening?**

The remote is a multi-function remote that can control multiple products. Pressing the AMP button will restore control functionality for the amplifier.